

PRIVACY STATEMENT ON THE CUSTOMER REGISTER

1. Controller

Lehto Remontit Oy (0952121-6)
Väritehtaankatu 8, 01300 VANTAA, Finland (hereinafter referred to as the "Controller")

2. Contact person in matters concerning the register

Jaakko Pelkonen
Väritehtaankatu 8, 01300 VANTAA, Finland. Tel: +358 20 320 000 tietosuoja@lehto.fi

3. Data included on the register

Our customer data may include the following information about our customers: name, address, email address, phone number, property unit ID, customers' relationships to residential units (owner/tenant), basic details and premises information about homes purchased by customers, information related to the repair, warranty and annual inspection processes and other repair information, and data created through contact via the system.

4. Purpose and legal basis for processing personal data

Personal data is processed in order to inform and contact people in relation to renovation processing commissioned in housing companies. The purpose of processing is to manage and handle these customer relationships, repair information and warranty and annual inspections, as well as for all related contact between the controller and the data subjects. With regard to tenants, the purpose of processing is to inform residents of matters related to renovation. The legal basis for processing is the justified benefit of the Controller and the housing company, based on fulfilling the obligations of the contract signed by the Controller and the limited liability housing company.

5. Recipients of personal data

Personal data is processed by people employed by the Controller and authorised specifically for this duty in order to fulfil their own obligations based on their employment relationships. Additional processors include the information system supplier and external service providers, who may act as subcontractors in conjunction with the warranty and annual inspection processes in homes. The Controller has signed agreements on data protection meeting the requirements of the EU General Data Protection Regulation with all of the external processors of personal data, and these agreements ensure the confidentiality of data and other matters.

Personal data may also be processed within the Controller's parent company, Lehto Group Plc, for administrative reasons based on the Controller's justified benefit. Data may be disclosed if necessary on the basis of final court judgments and orders by the authorities based on law.

6. Data sources

Personal data is collected from the housing company's shareholder register and from the data subjects themselves.

7. Personal data retention period

Personal data is retained for 10 + 1 years after reception of the construction project. The retention period is based on the contract signed by the company and the Controller, where the contractor's period of liability is determined in accordance with the general conditions for building contracts (YSE 1998).

8. Data subject's right to object to personal data processing

If the processing is based on the Controller's justified benefit, data subjects are entitled to object to personal data processing on grounds related to their specific personal circumstances.

9. Other rights of data subjects

a. Right to access personal data and right to correct data

Data subjects are entitled to receive a copy of the personal data about them or otherwise obtain access to their personal data without charge. Data subjects are entitled to demand that the Controller correct inaccurate and incorrect personal data about the data subject without undue delay.

Data subjects also have the option of inspecting and altering their own data in the "My details" section on Taloinfo.

b. Right to have data erased

Data subjects are entitled to have data about them erased from the register if the data is no longer needed for the original purposes and the data processor no longer has any grounds based on matters such as fulfilling contractual or statutory obligations.

c. Right to restrict processing

Data subjects are entitled to have data processing restricted only to data retention if the data is not correct; the processing is unlawful and the data subject does not want the data to be erased; the Controller no longer needs the data for the original purposes of processing but the data subject needs it in order to prepare, bring or defend legal action; or if the data subject has objected to personal data processing on grounds related to their specific personal circumstances in anticipation of verification of whether the Controller's justified benefit takes precedence over the data subject's grounds.

d. Right to transfer data

Data subjects are entitled to have the data that concerns them and that they have delivered to the Controller transferred from one system to another in cases such as when the legal basis for processing was the data subject's consent or agreement and the processing is conducted automatically.

e. Right to withdraw consent

When the processing is based on consent, data subjects are entitled to withdraw consent at any time during processing.

f. Right to make a complaint to the supervisory authority

Data subjects are entitled to file complaints with the supervisory authority if they consider that regulations concerning data protection have not been complied with when personal data about them was processed. In Finland, the supervisory authority is the Data Protection Ombudsman (www.tietosuoja.fi). However, exercising this right shall not prejudice the data subject's other means of administrative appeal or legal remedy.

10. Fulfilment of information requests and other requests concerning data subjects' rights

Data subjects may send requests concerning exercising their rights as stated in Sections 8 and 9 above to tietosuoja@lehto.fi. The Controller may ask the data subject to specify its request in more detail in writing and it may verify the data subject's identity before handling the request. The Controller may refuse to fulfil a request on the grounds laid down in the General Data Protection Regulation. Potential risks related to the rights and freedoms of data subjects and applicable information security procedures

The providers of systems related to the Controller's customer register are committed to processing and protecting personal data in accordance with applicable legislation.

The connection between the user's browser and the Controller's server is encrypted. The material for electronic processing is collected into databases, which are protected by firewalls, passwords and other technical measures, and access is restricted to the personnel whose duties require the use of these systems. A user ID and password are required in order to use the systems, and only the personnel authorised for this duty can access the processed personal data. System audits are performed regularly in order to ensure the continuity of information security.

11. Transfer of data outside the EU or the EEA

Data is not transferred outside the EU or the EEA.

12. Automatic decision-making

Data is not used for automatic decision-making.